

FOR IMMEDIATE RELEASE:

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City of
Indianapolis
Bart Peterson, Mayor



City permitting services will move to new location

INDIANAPOLIS - The Permitting Services Section of the Division of Compliance, Department of Metropolitan Development will move to a new location beginning Tuesday, April 23. The purpose of the move is to streamline the services offered by the division creating a "one-stop-shop" for the majority of its customers.

The Permitting Services Section will move from its existing offices on the 21st Floor of City-County Building to a new location at 604 N. Sherman Drive.

The new location will house all three sections of the Division of Compliance, streamlining service delivery to customers.

"Housing the division in one location will not only benefit the department internally, but will be much more convenient for our customers," said Maureen L. Stapleton, Administrator of the Division of Compliance.

The Division of Compliance, formerly the Division of Permits, consists of three sections: Permitting Services, Inspection Services, and Information Services. The division was reorganized and renamed last year making its services more efficient and user-friendly. The new name better reflects the responsibilities of the department, which are to assure that plans and development are in compliance with city code.

The new location provides free on-site parking. Operating hours and telephone numbers will remain the same. Permitting Services' regular office hours are Monday through Thursday, 8 a.m. to 5 p.m., Friday 9:00 a.m. to 5 p.m.

"I won't have to waste time finding a parking spot or paying to park which takes more money and time out of my day," stated Keith Collins, an employee of Homecraft Siding & Windows, who obtains permits several times a week at the City-County building.

In addition to the walk-in service, permits are also available online at www.civicnet.net/permits.

For more information, contact Permitting Services at 327-8700.

